



## **Needs Assessment and Planning Committee Meeting**

**January 20<sup>th</sup>, 2021 – 2:00pm-4:00pm via Zoom**

<https://us02web.zoom.us/j/85020883278?pwd=WmdpNGFMdHN0T1p2SWFIQXI5YVFQUT09>

Meeting ID: 850 2088 3278      Passcode: 466885  
Call in number: 1-301-715-8592

### **AGENDA**

- 1. Welcome and Introductions (5 mins)**
- 2. 2020 Homelessness Assistance Plan Accomplishments (5 mins)**
- 3. Timeline (5 mins)**
  - a. Needs Assessment Process
  - b. Homelessness Assistance Plan Updates
  - c. System Mapping,
  - d. 2020-2025 Strategic Plan
- 4. Outstanding Needs to be addressed in 2021-2025 Homelessness Assistance Plan and Strategic Plan (15 mins)**
- 5. Data for Review (30 mins total)**
  - a. 2015-2019 System Performance Measure Analysis (10 mins)
  - b. 2015-2020 PIT Analysis (10 mins)
  - c. Coordinated Entry and By Name List Data (10 mins)
- 6. Unsheltered Homelessness Solutions (50 mins total)**
  - a. Tent City
  - b. Emergency Shelter
  - c. Permanent Supportive Housing
  - d. Other options
- 7. Community Partner Concerns and Comments (5 mins)**
- 8. Adjourn**

## 2020 BBCoC Homelessness Assistance Plan Accomplishments

	Veteran Homelessness	Chronic Homelessness	Family & Child Homelessness	Unaccompanied Youth Homelessness	All Other Types of Homelessness
Overarching Objectives	<p><b>Obj. 1 – Prioritize housing for homeless veterans, continuing with Built for Zero national effort.</b></p> <p><b>Obj. 2 – At least 90% of veterans with homelessness prevention financial assistance will remain in permanent housing for at least 6 months following assistance.</b></p> <p><b>Obj. 3 – At least 85% of the veterans receiving rapid re-housing assistance will remain in permanent housing for at least 6 months following assistance.</b></p> <p><b>Obj. 4 – Incorporate Veterans into Master By Name List (BNL) by January 31, 2018.</b></p> <p><b>Obj. 5- Identify additional funding to increase and expand Landlord Alliance initiatives, including funding for landlord mitigation fund.</b></p>	<p><b>Obj. 1 – Increase units of permanent housing by 102 units for individuals and couples with no children that are prioritized for those with chronic homeless histories by August 30, 2018.</b></p> <p><b>Obj. 2 – Prioritize housing for chronically homeless individuals, continuing with Built for Zero national effort.</b></p> <p><b>Obj. 3 – Reduce assessment and referral time to ensure that individuals are assessed and referred to appropriate housing and other needed services within 10 days of entering HMIS.</b></p> <p><b>Obj. 4 – Increase use of Housing 1<sup>st</sup> model in permanent housing by providing education and support to housing providers.</b></p> <p><b>Obj. 5- Increase and expand funding Landlord Alliance initiatives, including funding for landlord mitigation fund.</b></p>	<p><b>Obj. 1 – Increase permanent housing appropriate for families by 29 units by August 31, 2018.</b></p> <p><b>Obj. 2 – Reduce the average length of time that a family is homeless to no more than 60 days by December 31, 2018.</b></p> <p><b>Obj. 3 – Work to ensure at least 85% of the families receiving rapid re-housing assistance remain in permanent housing for at least 6 months following receipt of last rental payment or case management assistance.</b></p> <p><b>Obj.4 – Incorporate Families and Children into Master By Name List (BNL) by January 31, 2018.</b></p> <p><b>Obj. 5- Additional funding to increase and expand Landlord Alliance initiatives, including funding for landlord mitigation fund.</b></p>	<p><b>Obj. 1- Increase permanent housing units for youth including support services by 20 units.</b></p> <p><b>Obj. 2- Work to identify runaway, homeless, and street youth, to reduce the average length of time a youth spends on the street to no more than 60 days.</b></p> <p><b>Obj. 3 – Advocate to align state and federal ideas of how higher education is supplemented for homeless youth by June 30, 2018.</b></p> <p><b>Obj. 4 - Additional funding to increase and expand Landlord Alliance initiatives, including funding for landlord mitigation fund.</b></p>	<p><b>Obj. 1 - Increase permanent housing by 19 units dedicated for those with Sexual Offenders and Predators and those with Felony backgrounds.</b></p> <p><b>Obj. 2 – Establish prevention assistance programs targeted to serve the elderly or medically needy designed to keep these individuals in permanent housing.</b></p> <p><b>Obj. 3 – Expand function of Landlord Alliance Initiative to include identifying and engaging landlords willing to housing Sexual Offenders and those with Felonies in background as well as those with no credit.</b></p> <p><b>Obj.4 – Incorporate those experiencing all types of homelessness into Master By Name List (BNL) by January 31, 2018.</b></p>

## BBCoC Needs Assessment and Planning Process Timeline 2020-21

Date	Task
<b>COMPLETED</b> June 2020	Collect and Analyze PIT Data
<b>COMPLETED</b> February 2020	Improved Data quantity and quality for submission of 2018-19 System Performance Measures
<b>COMPLETED</b> March 2020	Analyze System Performance Data
January 2020-February 2021	Improved Data quantity and Quality within the Coordinated Entry
January 2020-February 2021	Monitor CE data for needs assessment
January-February 2021	Complete 2021 PIT Data Collection
April 2021	Complete 2021 PIT Data Analysis
<b>COMPLETED</b> March 2020-December 2020	Conduct bi-weekly Partner Planning Call as part of anecdotal needs assessment collection
<b>COMPLETED</b> June 2020	Create and Maintain a comprehensive By Name List
<b>COMPLETED</b> June 2020	Track unsheltered clients and outreach efforts
<b>COMPLETED</b> June 2020	COVID specific community needs assessment completed and submitted to DCF for ESG-CV Funding
<b>COMPLETED</b> September 2020	Create and/or Maintain PSH, RRH, Veteran, and Outreach Case Staffings to identify gaps and barriers system wide
<b>COMPLETED</b> January 2021	Improved Data Quality for submission of LSA
January 20, 2021	Convene BBCoC Needs Assessment Committee <ul style="list-style-type: none"> <li>• Review 2020 Data</li> <li>• Needs Assessment Timeline</li> <li>• Discussion of Outstanding Needs to be included in 2021 HAP</li> <li>• Discussion on Unsheltered Homelessness Solutions</li> </ul>
February 2021	Convene BBCoC Needs Assessment Committee <ul style="list-style-type: none"> <li>• Assess what is missing from our Data</li> <li>• Create a survey tool to measure need and accessibility of assistance community wide where our data is inadequate</li> </ul>
February and March 2021	Conduct online survey to measure need and accessibility of assistance through partner agencies, community stakeholders, clients served and community members in all 8 counties
March 2021	Convene BBCoC Needs Assessment Committee <ul style="list-style-type: none"> <li>• Review preliminary 2021 PIT and SPM Data, current CE Data</li> <li>• Review survey responses</li> </ul>
March – May 2021	Conduct Systems Mapping Activities with the community and stakeholders through UPHS Partnership
April 2021	Convene BBCoC Needs Assessment Committee <ul style="list-style-type: none"> <li>• Review DRAFT Updated Homelessness Assistance Plan for 2021-2025</li> <li>• Identify and prioritize 7 overarching goals for 21-25 HAP</li> </ul>
May 2021	Convene BBCoC Needs Assessment Committee <ul style="list-style-type: none"> <li>• Review Final Draft of Updated Homelessness Assistance Plan 2021-2025</li> <li>• Discussion of any outstanding needs not addressed to date in the HAP</li> </ul>

<b>May 2021</b>	2020/2025 HAP submitted to BBCoC Executive Committee for Final Review
<b>May 2021</b>	Final DRAFT of HAP posted for community input through May 31, 2021
<b>June 2021</b>	BBCoC Board review final HAP and incorporate overarching goals into Strategic Plan
<b>July 2021</b>	BBCoC Board Adopts HAP and Strategic Plan
<b>July-August 2021</b>	Community Education on HAP and Strategic Plan

ORANGE= ONGOING NEED

GREEN= ACCOMPLISHED AND CAN BE REMOVED FROM HAP

BLUE=NOT ADDRESSED IN PREVIOUS HAP AND NEEDS TO BE INCLUDED IN 2021 HAP

BLACK= NEEDS TO BE REMOVED (OUT OF COC CONTROL)

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	<b>Veteran Homelessness</b>	<b>Chronic Homelessness</b>	<b>Family &amp; Child Homelessness</b>	<b>Unaccompanied Youth Homelessness</b>	<b>All Other Types of Homelessness</b>
<b>Emergency Shelter</b>	<p>a. Increase resources available to emergency shelter case management and assistance needed to increase referrals and placements in permanent housing.</p>	<p>a. Reduce the rate of chronic homelessness in Emergency Shelters by implementing diversion and prevention efforts through dedicated funding.</p> <p>b. Increase resources available for emergency shelter case management and assistance needed to increase referrals and placements in permanent housing.</p>	<p>a. Assess the need for additional shelter capacity in neighboring counties for families fleeing domestic violence.</p> <p>b. Increase resources available for emergency shelter case management and assistance needed to increase referrals and placements in permanent housing.</p>	<p>a. Identify need and potential funding for emergency shelter beds targeting youth ages 18-24, including LGBTQ+ youth.</p> <p>b. Designate a “Safe Place” within the current ES system for LGBTQ+ youth.</p> <p>c. Increase resources available for emergency shelter case management and assistance needed to increase referrals and placements in permanent housing.</p> <p>d. Explore the option of coordinating a Night Stop program giving youth access to community members’ spare rooms.</p> <p>e. Evaluate the need for emergency shelter options for minors with children and/or pregnant minors.</p>	<p>a. Increase resources available for emergency shelter case management and assistance needed to increase referrals and placements in permanent housing.</p> <p>b. Assess the need for additional shelter capacity including Safe Haven as an option.</p>

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<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>a. Increase resources available for emergency assistance and basic needs, including food, household items, clothing, etc.</li> <li>b. Increase faith based partnerships to further expand Emergency Assistance to all counties.</li> </ul>	<ul style="list-style-type: none"> <li>a. Increase resources available for emergency assistance and basic needs, including food, household items, clothing, etc.</li> <li>b. Increase faith based partnerships to further expand Emergency Assistance to all counties.</li> </ul>	<ul style="list-style-type: none"> <li>a. Increase resources available for emergency assistance and basic needs, including food, household items, clothing, etc.</li> <li>b. Increase faith based partnerships to further expand Emergency Assistance to all counties.</li> </ul>	<ul style="list-style-type: none"> <li>a. Increase resources available for emergency assistance and basic needs, including food, household items, clothing, etc.</li> <li>b. Increase faith based partnerships to further expand Emergency Assistance to all counties.</li> </ul>	<ul style="list-style-type: none"> <li>a. Increase resources available for emergency assistance and basic needs, including food, household items, clothing, etc.</li> <li>b. Increase faith based partnerships to further expand Emergency Assistance to all counties.</li> </ul>

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<b>Intake, Assessment &amp; Referrals (Coordinated Entry)</b>	<ul style="list-style-type: none"> <li>a. Integrate Veteran’s By Name List (BNL) into Master BNL.</li> <li>b. Integrate Veteran population into main Coordinated Entry System housed in HMIS.</li> <li>c. Increase functionality of Coordinated Entry service referral system by December 2017 to allow for all HMIS participating agencies to send and receive service and housing referrals within HMIS.</li> </ul>	<ul style="list-style-type: none"> <li>a. Collaborate with agencies serving individuals experiencing chronic homelessness to ensure that agencies are fully utilizing the Coordinated Entry System in HMIS, which will connect clients with appropriate services.</li> <li>b. Increase functionality of Coordinated Entry service referral system by December 2017 to allow for all HMIS participating agencies to send</li> </ul>	<ul style="list-style-type: none"> <li>a. Collaborate with agencies serving families and children who are experiencing homelessness to ensure that agencies are fully utilizing the Coordinated Entry System in HMIS, which will connect clients with appropriate services.</li> <li>b. Increase functionality of Coordinated Entry service referral system by December</li> </ul>	<ul style="list-style-type: none"> <li>a. Collaborate with agencies serving youth who are experiencing homelessness to ensure that agencies are fully utilizing the Coordinated Entry System in HMIS, which will connect clients with appropriate services.</li> <li>b. Increase functionality of Coordinated Entry service referral system by December 2017 to allow for all HMIS</li> </ul>	<ul style="list-style-type: none"> <li>a. Collaborate with agencies serving individuals experiencing homelessness to ensure that agencies are fully utilizing the Coordinated Entry System in HMIS, which will connect clients with appropriate services.</li> <li>b. Increase functionality of Coordinated Entry service referral system by December 2017 to allow for all HMIS participating agencies to send</li> </ul>



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<b>Permanent Supportive Housing</b>	<ul style="list-style-type: none"> <li>a. SSVF programs will continue to work with the VA and local housing authorities to house veterans in HUD VASH units.</li> <li>b. Identify additional 5 units of PSH for vets needing PSH but not qualifying for VASH voucher.</li> </ul>	<ul style="list-style-type: none"> <li>a. Increase funding in order to increase PSH for individuals by 81 units.</li> <li>b. Utilize our CoC's PSH programs to house chronically homeless as prioritized by Coordinated Entry System.</li> <li>c. Reduce common barriers to housing by collaborating with landlords to ensure that individuals with difficult backgrounds have fair access to housing.</li> <li>d. Measure progress towards independent, unsubsidized, unsupported housing for current PSH clients in order to free up space in PSH for newly identified chronic cases (Moving On Model).</li> <li>e. In preparation of potential federal budget cuts, cross fund new PSH units to ensure operation in the event of a HUD funding cut.</li> </ul>	<ul style="list-style-type: none"> <li>a. Increase funding in order to increase PSH units for families by 13 units.</li> <li>b. In preparation of potential federal budget cuts, cross fund new PSH units to ensure operation in the event of a HUD funding cut.</li> </ul>	<ul style="list-style-type: none"> <li>a. Evaluate the need for PSH to serve youth</li> </ul>	<ul style="list-style-type: none"> <li>b. Increase funding in order to increase PSH units for those that do not qualify for HUD funded PSH.</li> <li>c. Work with elder housing programs to refer homeless individuals to those more appropriate programs.</li> <li>d. Explore funding from the Florida Housing Finance Corporation for elder housing for homeless individuals as well as those with a disability.</li> <li>e. Continue working with housing providers to ensure that individuals with difficult backgrounds have fair access to housing.</li> </ul>

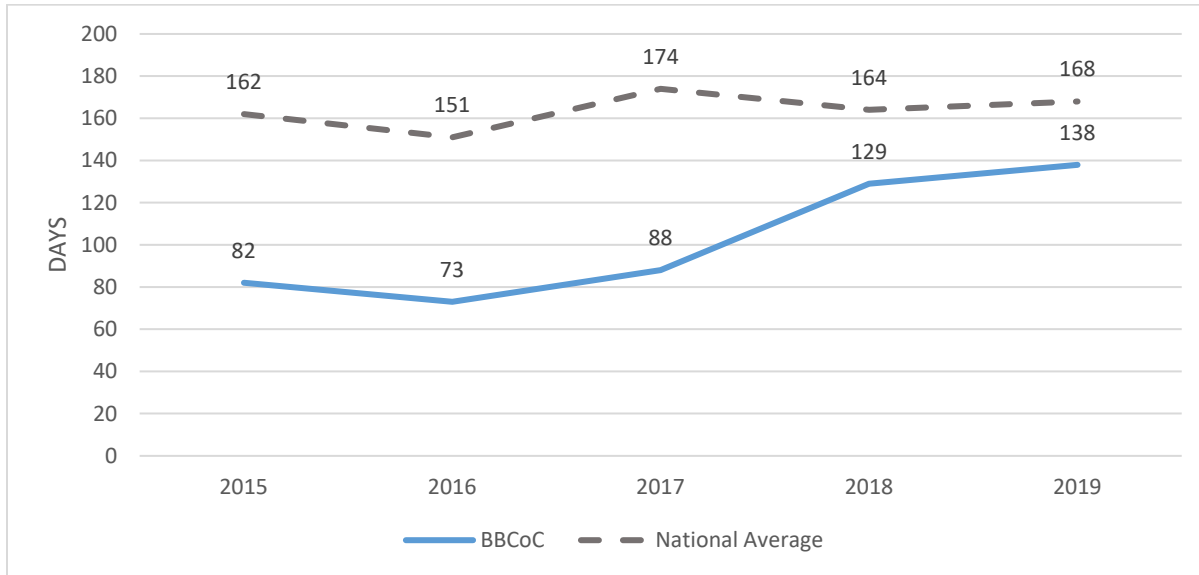
	Veteran Homelessness	Chronic Homelessness	Family & Child Homelessness	Unaccompanied Youth Homelessness	All Other Types of Homelessness
Outreach	<ul style="list-style-type: none"> <li>a. SSVF and VA will continue to support homeless veteran outreach efforts.</li> <li>b. Expand outreach coordination and use of Coordinated Entry to track outreach efforts.</li> </ul>	<ul style="list-style-type: none"> <li>a. Dedicate case management and outreach services to chronic subpopulation.</li> <li>b. Identify Individuals who are currently residing in primitive camps and prioritize permanent housing options to meet the needs of chronic and unsheltered population.</li> <li>c. Offer permanent housing to ALL Chronic clients every 14 days.</li> <li>d. Expand outreach coordination and use of Coordinated Entry to track outreach efforts.</li> </ul>	<ul style="list-style-type: none"> <li>a. Collaborate with school boards to better understand the need for prevention funds and the instances in which families are “doubled up” in housing situations to make housing affordable.</li> <li>b. Expand outreach coordination and use of Coordinated Entry to track outreach efforts.</li> </ul>	<ul style="list-style-type: none"> <li>a. Continue to dedicate Street Outreach to homeless camps, youth hotspots, local schools, and the streets to identify runaway, homeless, and street youth, ages 11-21.</li> <li>b. Provide services and goods to meet basic needs for run away, homeless, and street youth and connect to service providers for youth to exit the streets into stable housing.</li> <li>c. Provide basic needs and assistance to homeless youth to</li> </ul>	<ul style="list-style-type: none"> <li>a. Expand outreach coordination and use of Coordinated Entry to track outreach efforts.</li> </ul>

				increase youth's personal safety, well-being, and self-sufficiency; and provide positive adult connections. d. Expand outreach coordination and use of Coordinated Entry to track outreach efforts.	

# BBCoC System Performance Measures

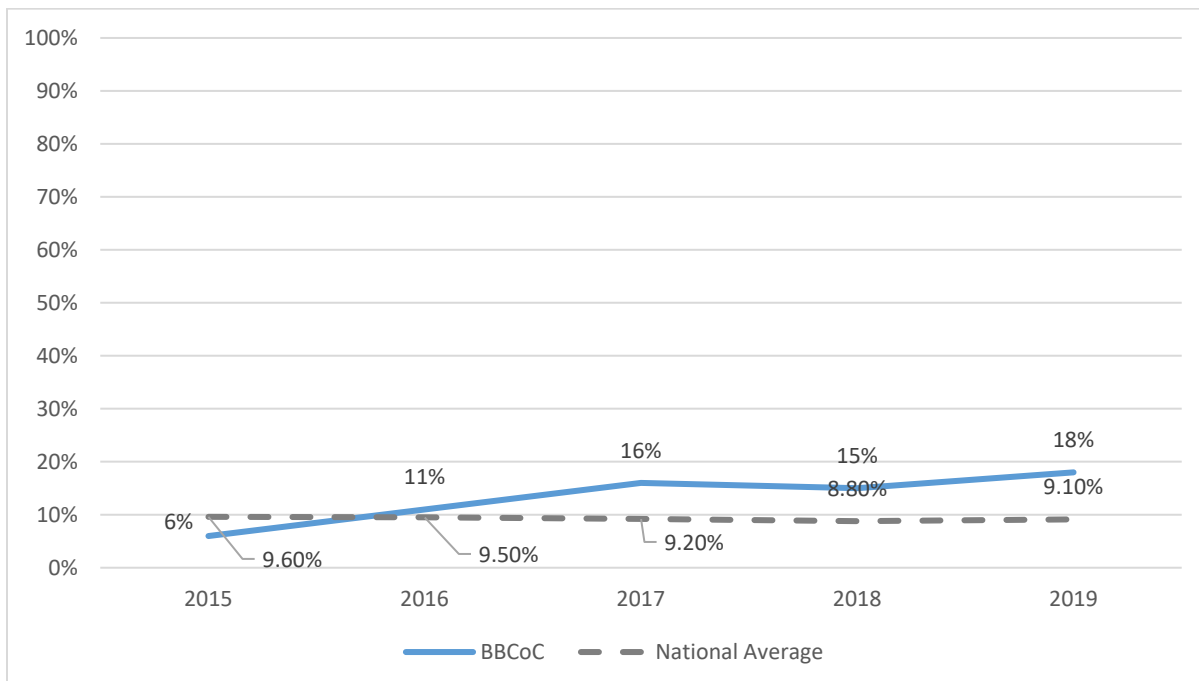
Analysis 2015 through 2019 data (as of March 2020)

## Measure 1a - ES-SH-TH-Average Length of Stay



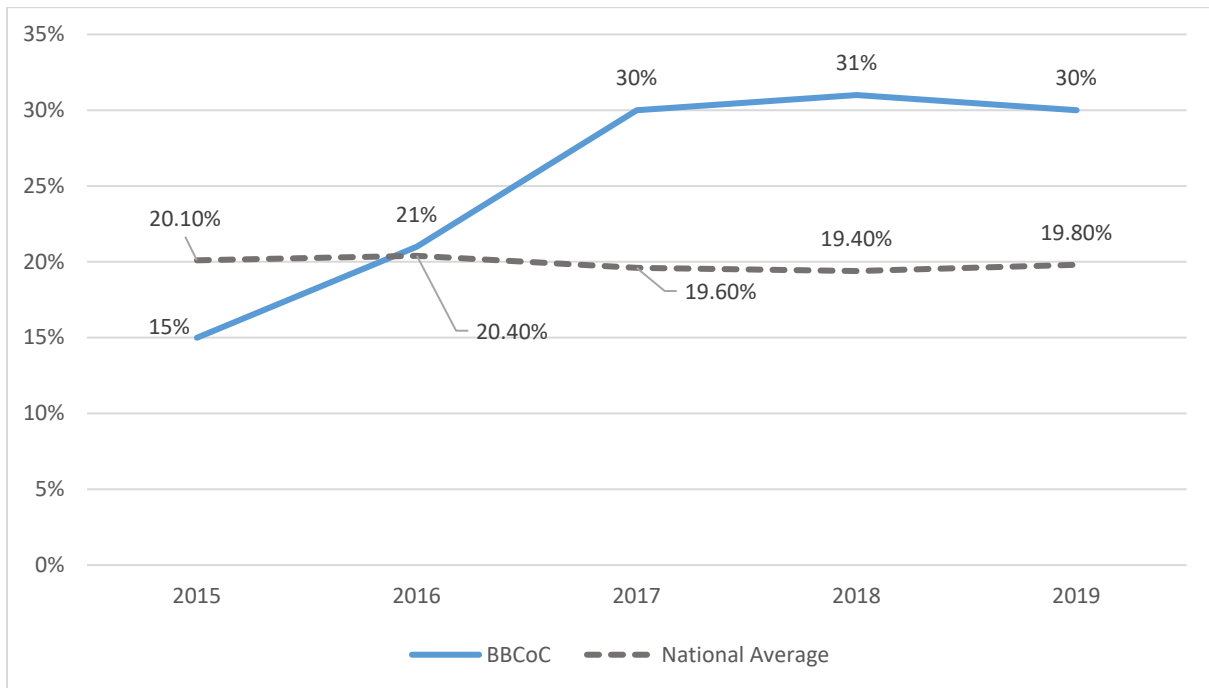
**Summary:** Our CoC is showing an increase in length of time homeless, we are still under the national average as of 2019, however we need to focus our efforts to decrease the number of days someone is experiencing homelessness.

## Measure 2 - Returns in 6 months



## Measure 2 - Returns in 24 months

(Includes all returns 6, 12 and 24 months)

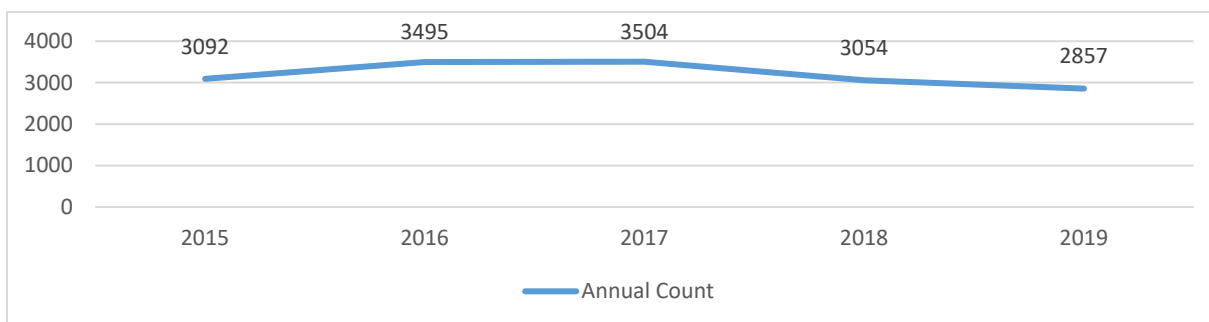


*This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.*

**Summary:** Our CoC's trend for returns to homelessness is increasing when it should be decreasing to improve outcomes.

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## Measure 3 Annual Count of People in HMIS

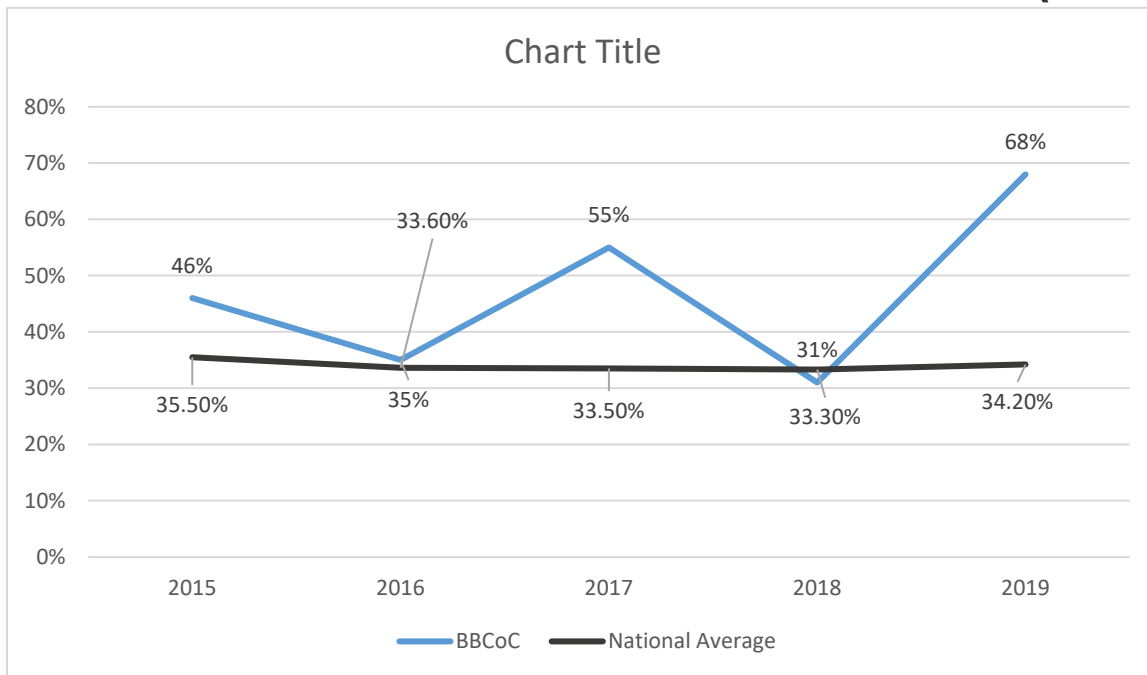


*This measures the change in annual counts of sheltered homeless persons in HMIS.*

**Summary:** Though our CoC has stayed relatively consistent in the numbers of those experiencing homelessness, we need to continue to focus on strategies to decrease our annual homeless numbers.

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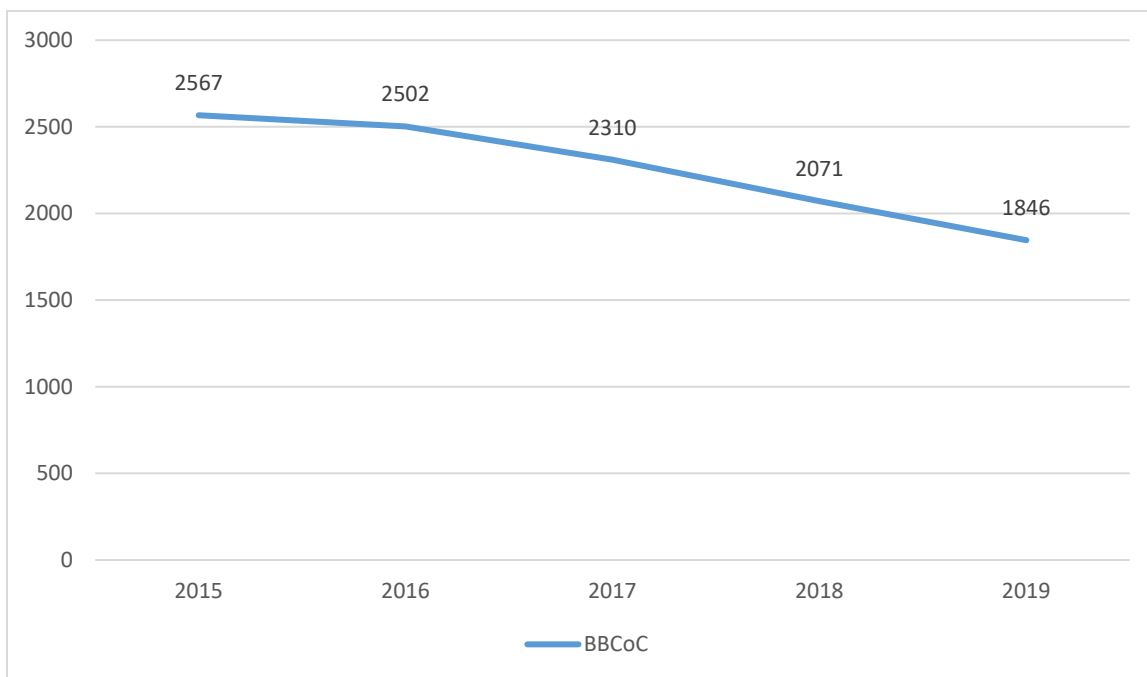
## Measure 4: Increase in Total Income (Leavers)



**Summary:** We need to make sure that people can maintain/increase their income through their exit of our system by systematically ensuring participants have access to services and employment to increase their income.

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## Measure 5: First Time Homeless



*Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS*

***Summary: The trend shows we are decreasing the number of first time homeless which is a good thing, however, we have shown an increase in the length of time homeless and an increase in returns to homelessness which indicates we need to focus on preventing returns to homelessness while quickly addressing any individuals with first time homeless episodes to be sustainable housed.***

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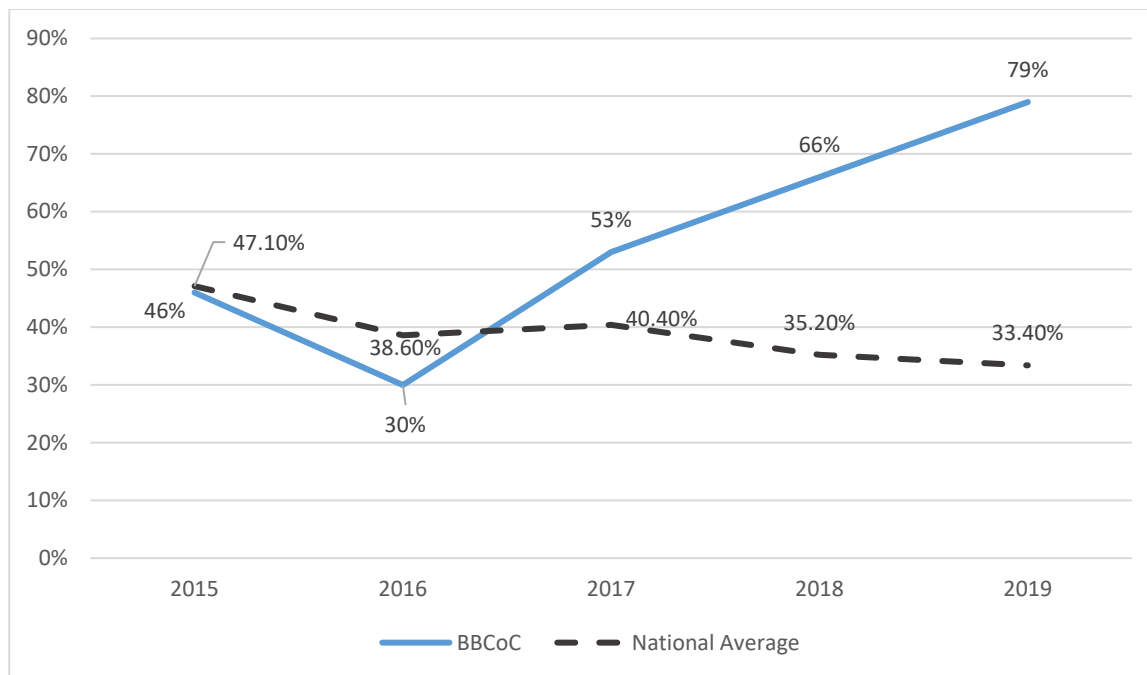
## **Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD’s Homeless Definition in CoC Program-funded Projects**

*This Measure is not applicable to CoCs for FY 2015 through 2019*

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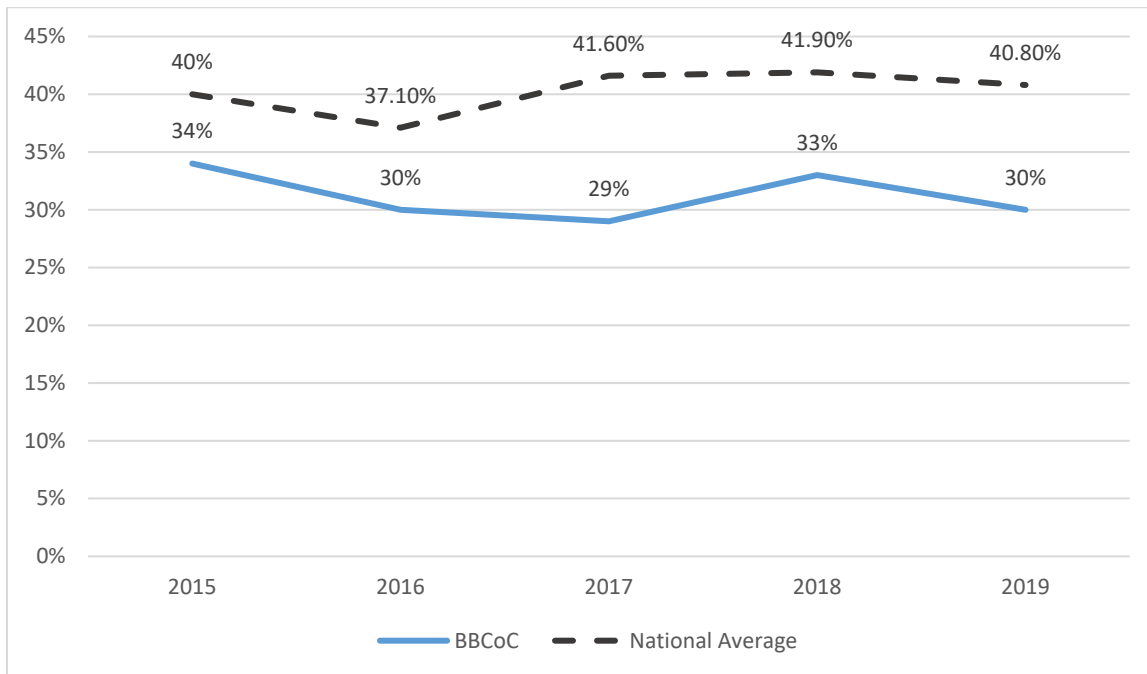
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## **Measure 7a1 - Successful Street Outreach Outcome**



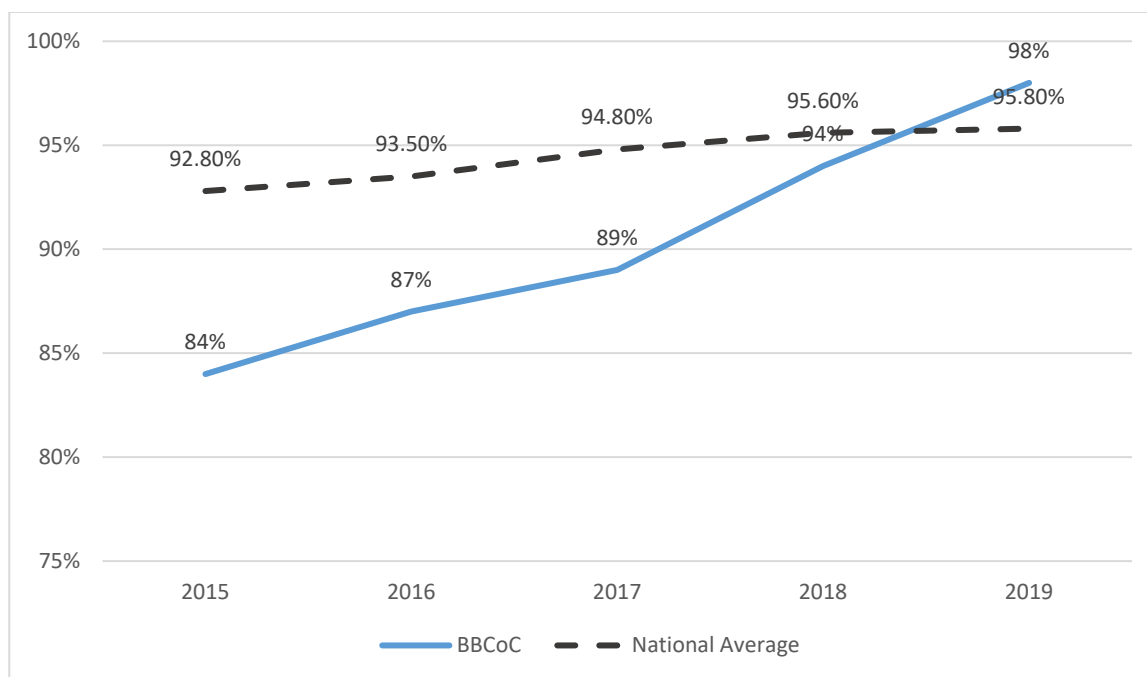
Change in exits to permanent housing destinations

## Measure 7b1 - Successful Exit



Change in exits to permanent housing destinations

## Measure 7b2 - Exit to PH from PH & Retention of PH



Change in exit to or retention of permanent housing



**Summary: We are above the national average with permanent housing placements directly from street outreach. We need to do a better job of improving exits to permanent housing from emergency shelters.**

*All National Average Data was pulled from the HUD CoC System Performance National Summary available at*

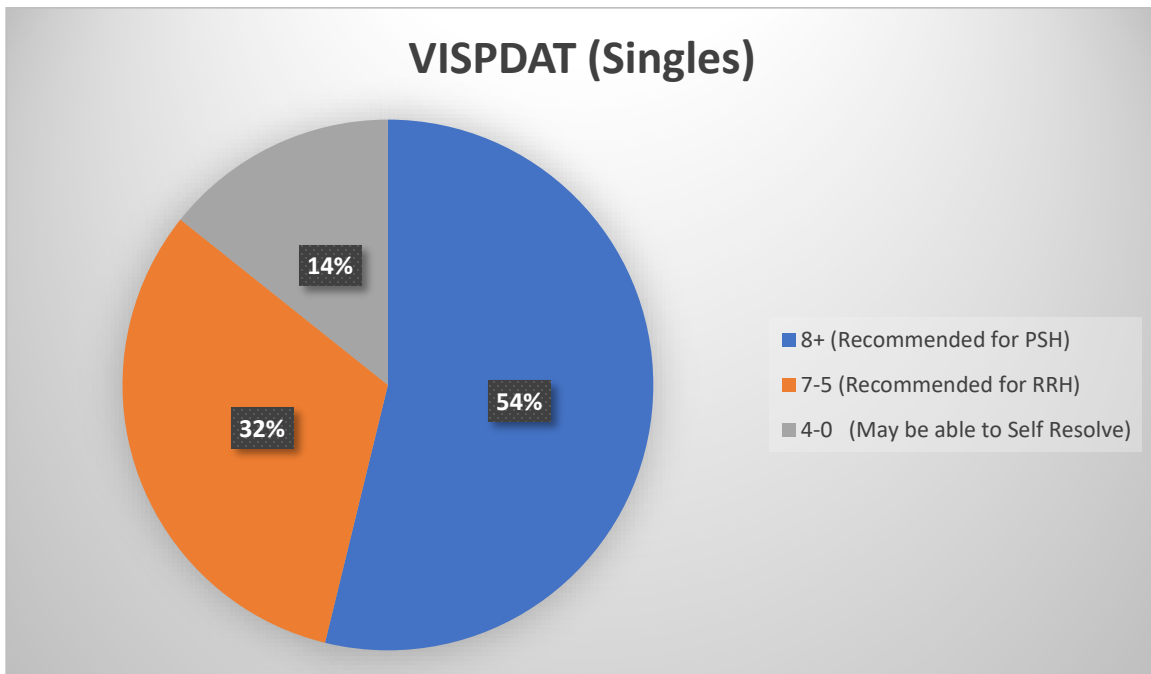
<https://www.hudexchange.info/resource/5793/national-summary-system-performance-measures-2015-2017/>

*BBCoC specific data is available at <http://bigbendcoc.org/hmis-annual-reports/>*

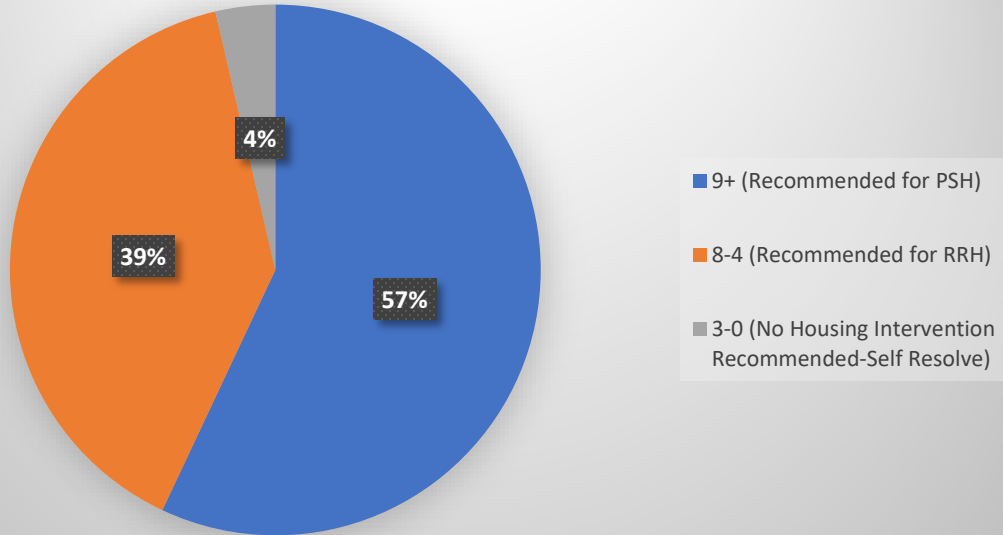
### CoC Wide Coordinated Entry Data as of September 2020

Number of CE Entries Entered (total persons)	960
Number of Completed Assessments with VISPDATS (heads of household only)	541
Number of Persons Exited to Permanent Housing	495
Number of Chronically Homeless Households	133

### CoC Wide VISPDAT DATA



## Family VISPDATS



## TAY- VISPDATS ( Youth 24 and under)

